

Job title: Restaurant Manager

The Botanist Cardiff

Employment type: Full Time

Reports to – general manager/Owner

About us:

We are searching for an experienced and flexible Manager to join our team and understand all aspects of our restaurant's functions and logistics. The preferred applicant will have a commitment to outstanding leadership, hospitality, a capability to maintain team and a reliable performance history. You would be expected to manage staff, customer satisfaction, health and safety, maintaining an excellent standard of food, cleanliness and uphold a high standard of hospitality.

Key responsibilities:

- ☐ **Manage reservations, seating plans and guest flow** to optimize guest experience and table turnover without compromising service
- ☐ **Develop and maintain guest relationships** providing personalized experiences and resolving concerns discreetly and professionally
- ☐ **Supervise front of house team**, guaranteeing consistent exceptional service aligned with fine dining standards
- ☐ **Secure a high level of hygiene and presentation** amongst all public and staff facing grounds
- ☐ **Keep up with inventory control** and coordinate supplies to establish consistent availability of exclusive products
- ☐ **Sustain health and safety licensing and regulations** to ensure safety amongst guests and staff

- ☐ **Lead and uplift our team** to enhance productivity, build professional relationships and smoother innovation
- ☐ **Supervise and measure financial performance** including budgets, payroll and efficiency
- ☐ **Training and recruitment** of staff ensuring professional performance
- ☐ **Manage daily procedures** safeguarding seamless balance between kitchen, bar and service.

Key Requirements:

- Minimum of 3 years' experience managing a high-end dining hospitality environment
- Documented ability to lead and progress teams in pressuring service-based settings
- Solid understanding of inventory controls e.g. high-end beverages
- Outstanding communication, challenge resolution and multitasking skills
- Personal presentation and can-do attitude

What we offer:

- Competitive salary and performance-based benefits
- Family dining discounts and staff meals
- Health insurance
- Continued professional development
- Positive and respectful work environment
- Paid time off holiday, sick leave and personal days off

If interested in this role please send us your CV at
TheBOTANIST@gmail.com