

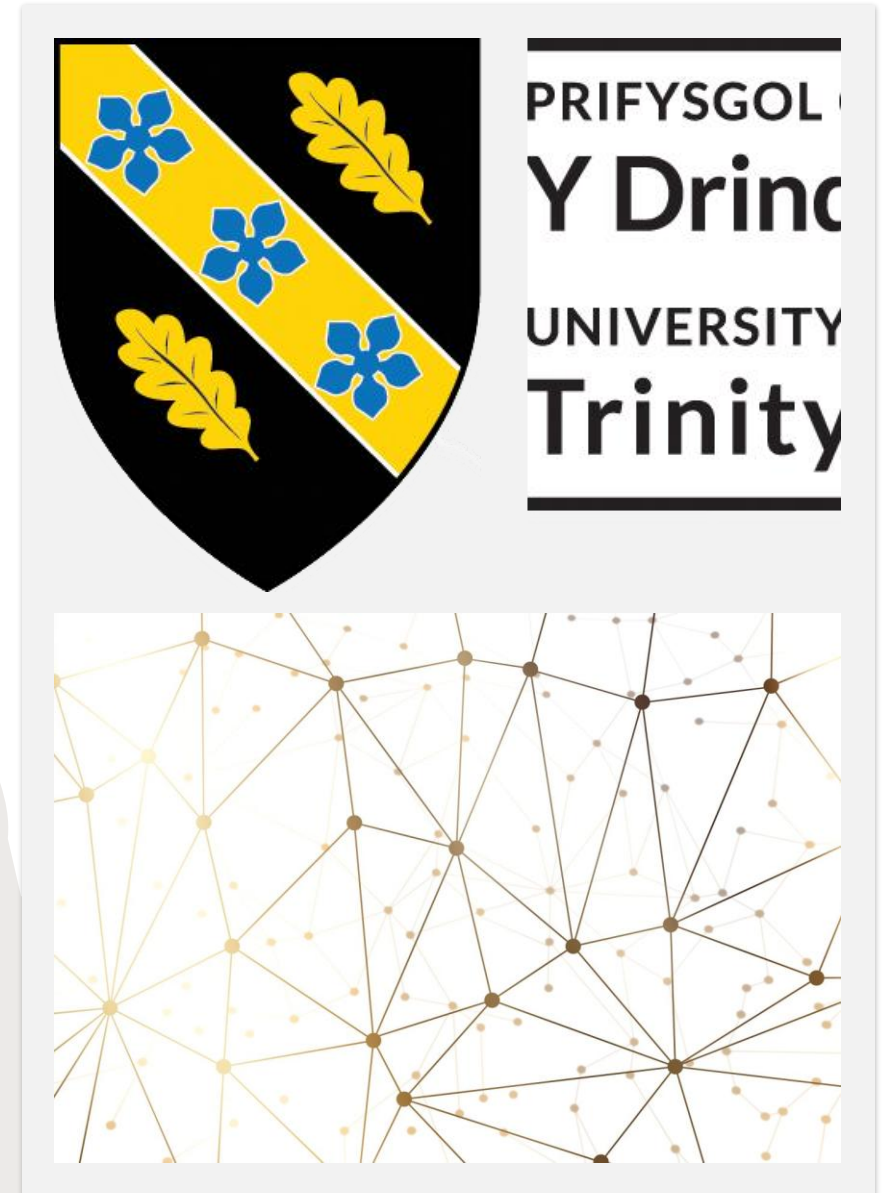
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**EFFECTIVE
TEAMWORKING AND
COMMUNICATION**



“Teamwork is the secret that makes common people achieve uncommon results”

- Ifeanyi Enoch Onuoha

Introduction:

- Teamwork are essential in workplaces for productivity and innovation
- Understanding team dynamics helps create effective collaboration
- Team works well when people communicate clearly, trust, respect and work together to solve problem



What is conflict ?

- Conflict happens when team members disagree about something.

It can be about:

- Work (how to do a task)
- Roles (who should do what)
- Personality differences (clashing styles)

Theories About Conflict:

Tuckman's Team Strategies:

- Forming-Team meets.
- Storming-Conflict Happen.
- Norming-Teams starts working well
- Performing- Team is productive

2. Thomas-Kilmann Conflict styles:

- Avoiding, Competing, Accommodating, Compromising, Collaborating



HOW TO MANAGE CONFLICT IN TEAMS



- Listen to each person's point of view
- Communicate openly and respectfully
- Find a solution that's works for everyone
- Stay calm and don't blame others
- Ask for help if needed (manager or team leader)

CONCLUSION

- Team works best when there is good communication and respect
- Conflict is normal but should be handled properly
- Use listening, problem-solving , and teamwork to solve conflicts
- A happy team is a successful team



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