

Practical Tasks Evaluation

BMIH4002 & BMIH4006

Student Name:	Marko Malaine
Student Number:	2112111
Placement Hotel:	Reading Central Premier Inn
Professional Mentor:	Ryah Snipe
Placement Tutor:	Lynsey Hooper
Hours Completed:	128 hours.

Skills Matrix

In the grid below: U=Unsatisfactory; S=Satisfactory; G=Good; VG=Very Good; E=Excellent/Exceptional

Ideally, the Professional Mentor will discuss this evaluation with the student at the start, in the middle and at the end of the placement.

Please use the descriptors of competence for all levels and across all four skill areas as provided in the practical tasks criteria to inform your evaluation of the student's performance during their time on placement.

Competence	Definition	U	S	G	VG	E
Time Management, Behaviours and Attendance.	Manage time effectively and display a hospitality mindset in order to achieve goals. Complete required hours.					✓
Communication	Use speech, writing, non-verbal methods and technology (where applicable) effectively to present and exchange opinions, ideas and information.					✓
Team Working	Build effective working relationships and collaborate with others.					✓
Personal Enterprise	Use problem solving to respond to opportunities to improve own performance and work processes.					✓

Please now complete the Placement Mentor Statement overleaf.

Professional Mentor Statement

How has the student contributed to your team/organizational goals? Please provide specific examples and see the Placement Evaluation marking criteria and additional guidance for details and descriptors.

Marko's time with us at Reading Central Premier Inn was excellent, he really joined in and felt like part of our team.

Marko's attitude to working in the hotel came naturally, every task that was given to Marko was completed in a timely manner.

Marko completed his required hours and was on time for every shift, he communicated clearly with the team and retained the allergy process, all online training was completed when asked.

Marko took part in every department and supported our guest scores during his time with us. I wish him all the best and he is welcome back any time.

Signed:	
Professional Mentor (please print):	RYAN SNIPE
Date:	~~5.7.22~~ 5.7.22