

Module: Effective Teamwork and Communication

Module code: BMSW4002

**Assignment Title: Assessment 2 Effective Teamwork and
Communication**



Introduction and Benefits of team working :

Student Name: Liliana Tofan

Student ID :2008331

Lecture's name : Timothy Hopkins

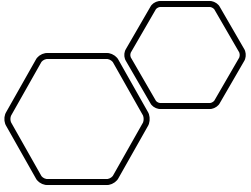
Benefits of team working



Efficiency



Inspiration for
employees
(McNicol et al.,
2013)



Benefits of team working (Continued)



RISK TAKING



STRESS
REDUCTION

Benefits of team working (Continued)



New innovations



Increasing ability

Benefits of team working (Continued)



INCREASING
PROFITABILITY



TIME REDUCTION

Benefits of team working (Continued)



Service development (McNicol et al., 2013)



Employee satisfaction



Stages of team development

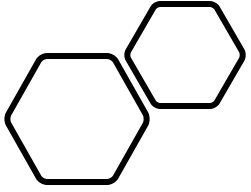
Student Name and ID: Alexandra Lazar 2009058

Stages of team development (Formation)

duration of concentration

Uncertainty

participant with competence (Johnson et al., 2012)

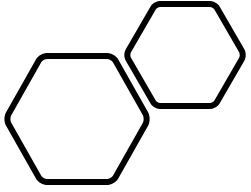


Stages of team development (Storming stage)

CHALLENGING AND CRUCIAL PHASE

TIME OF TENSION AND RIVALRY

UNPRODUCTIVE ACTIVITIES



Stages of team development (Norming stage)



FRICTION



DEGREE OF
HARMONY(JOHNSON
ET AL., 2012)



CONSENSUS
EMERGED

Stages of team development (Performing stage)



consistent
and secure



loyal to the
task of the
team



Problems
arisen

Stages of team development (Adjourning stage)

final activities

log efforts



Team roles

Student Name and Id: Mihaela Pana 2008107

Team roles



Team worker

Co-Ordinator

Team roles (Continued)

Plant

Evaluator (Belbin, 2012)

Team roles (Continued)

Specialist

Shaper

Team roles (Continued)

Implementer



Team roles (Continued)

Finishing
agent

polish and track the job

highest quality management requirements (Belbin,
2012)



Managing conflict and Successful team development

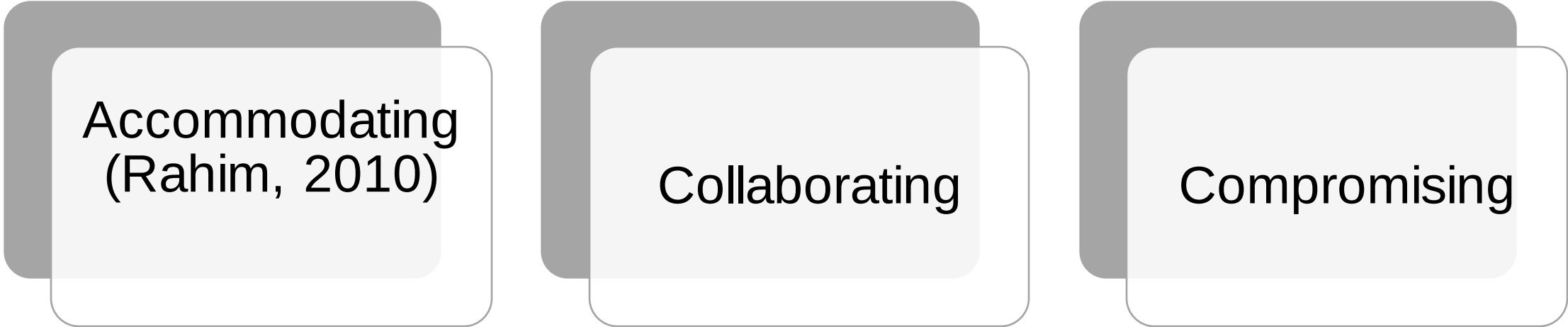
Student Name and Id: Polina Boyanova 2014047

Managing conflict

Avoiding

Competing

Managing conflict (Continued)



Accommodating
(Rahim, 2010)

Collaborating

Compromising

Successful team development



exchange ideas, discuss solutions and work together



providing additional assistance (Rahim, 2010)

Successful team development (Continued)



GOOD BRAINSTORM



EFFECTIVE TEAMS
ARE AGILE



Successful team development (Continued)

- good negotiation capabilities
- require participants (Mathieu and Rapp, 2009)

References

- Belbin, R.M., 2012. *Team roles at work*. Routledge.
- Johnson, S.D., Suriya, C., Yoon, S.W., Berrett, J.V. and La Fleur, J., 2012. Team development and group processes of virtual learning teams. *Computers & Education*, 39(4), pp.379-393.
- Mathieu, J.E. and Rapp, T.L., 2009. Laying the foundation for successful team performance trajectories: The roles of team charters and performance strategies. *Journal of Applied Psychology*, 94(1), p.90.
- McNicol, M., Layton, A. and Morgan, G., 2013. Team working: the key to implementing guidelines?. *Quality in Health Care*, 2(4), p.215.
- Rahim, M.A., 2010. *Managing conflict in organizations*. Transaction Publishers.