

ESSAY

(Fire safety in the hotel industry)

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Introduction

The study aims to provide a brief idea that is related to fire safety in the hotel industry at the same time this study will also highlight the measured aspect to enhance safety in an effective way as well as the legal aspect related to fire safety will be also highlighted in this study.

Main Body

Fire safety is considered a safety tool that aims to protect property as well as people in an effective way from fires as well as it mitigates the operational interruption and loss of the

customer base of an organisation. As stated by Kodur *et al.* (2020), fire safety become a rising concern in current days. It is an investment that serves the purpose of a long-term process and at the same time, it ensures a continuous success process in the hotel industry. In the connection with that, Steen-Hansen *et al.* (2021) mentioned that in Norwegian building regulations, fire safety plays an important foothold from the very early period of time. Hence, based on the above context it can be stated that fire safety plays an important role in a building and in the case of the hotel industry, fire safety reflects a positive impact on the customer satisfaction rate and the customer feels connected with the hotel when they notice that the business ensures their safety and security.

In the case of fire safety, it can be improved through ***test alarms, keeping extinguishers close, communicating with the emergency team, and monitoring systems on a daily basis***. As per the views of Zhang *et al.* (2019), inspection related to fire safety has a functionality of the safety of facilities. In an emergency time, some cautions are associated with the fire safety regulations such as ***“Not using elevators”, “Switch on the fire alarm”, and “Leaving the building through an exit”***. Preventing fire-related issues is required by having a single smoking room. On that note, it can be stated that ***“The Fire Safety (England) Regulations 2022”*** denotes new duties of the responsible persons regarding those areas which are under the fire safety area (Gov UK, 2023). Hence, based on the act it can be inferred that the UK government has taken several impactful roles to enhance the fire safety of the people in the hotel industry.

Conclusion

Based on the above context, it can be concluded that fire safety has a significant impact on the hotel industry and that creates a positive impact on customer satisfaction as well as retention rate, in the same way, the UK government has also taken a different initiative to assurance the fire safety.

References

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