



Prifysgol Cymru
Y Drindod Dewi Sant
University of Wales
Trinity Saint David

200
1822 - 2022

Hospitality & Guest Services in the Hotel Industry

[BMIH4003]

Week 8

Recap

Module Feedback

*Man Geni Addysg Uwch yng Nghymru
Where Higher Education Began in Wales*

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Before we start

As there are quite a few of us here, please ensure that your microphone is muted during all teaching until you are asked a question or there is a group discussion to prevent background noise.

You should attend every class and have a private space to work so that you can concentrate fully on the lesson.

You should not be at work, shopping, driving or caring for children.

Your camera must be always on during lectures please. -Use the Teams university background to protect your privacy.

YOU must join via a laptop or PC/MAC –No attendance permitted on phones or tablets

You will be removed from the session and logged as absent if you fail to adhere to these criteria.

This and all sessions will be recorded so that you can watch it again

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Why is this important?

- This is a Full Time University course and as such the University definitions of engagement and decorum apply as they would in a physical classroom.
- Your Cameras must remain 'On' for the duration of the session in order to ensure equal engagement and for your lecturers to observe your full attendance of the session which is a condition for student loans/maintenance to be authorised.
- You should be using a **desktop or laptop device** with a camera, speakers and a microphone so that you will be able to engage in the session on equal footing with your classmates.
- You will be asked to share your screen and "present" your work, access documents, engage in writing activities use websites and create presentations which are either difficult or impossible on a phone.

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Get a laptop!

- Therefore, we ask you to purchase a laptop if you don't already own one, **by the end of Week 2**.
- Failure to do so within this time period will result in you being reported to the Level Lead in Week 3.
- The University offers bursaries that can provide a suitable device and/or contribute towards connectivity costs if you need some financial help with this.

[-Digital Connectivity Bursary Application Form](#)

[-Undergraduate Bursaries](#)

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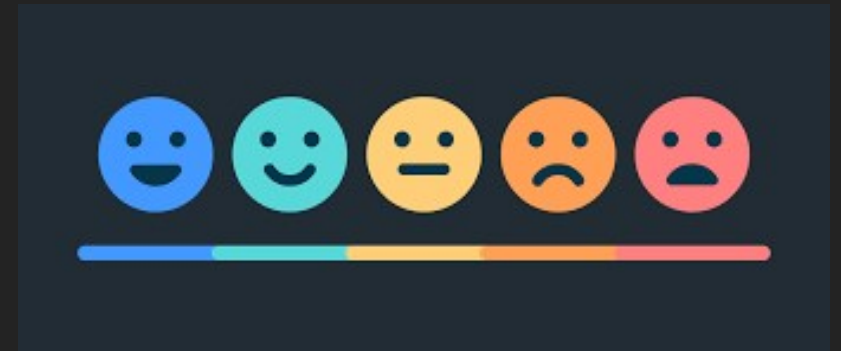
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Today's content

- Module feedback
- Module Recap
- Preparation going forward within this course



Module Feedback



Hospitality and Guest Service(BMIH4003)

Open Moodle

Click on our tab – Hospitality and Guest Services

Find the clipboard as shown in the picture below

Hospitality and Guest Service Management (BMIH4003)

Home / My modules / BMIH4003

Module Information

Assessment

Resits / Reworks

Week 1

Week 2

Week 3

Holiadur Adborth Modiwl /
Module Feedback
Questionnaire

Clipboard icon with checklist and stars

For the first
three
questions:

1. Module Code * 

BMIH4003

2. Module Name * 

Hospitality and Guest Services

3. Institute 

- ☐ Wales Institute of Science and Art
- ☒ Institute of Management and Health
- ☐ Yr Athrofa: Education and Humanities
- ☐ Institute of Inner City Learning



What have you learnt over this term?

Type your answers in the chat box or raise your yellow hand.

Join at menti.com use code 47 80 47 0

Mentimeter

Instructions

Go to

www.menti.com

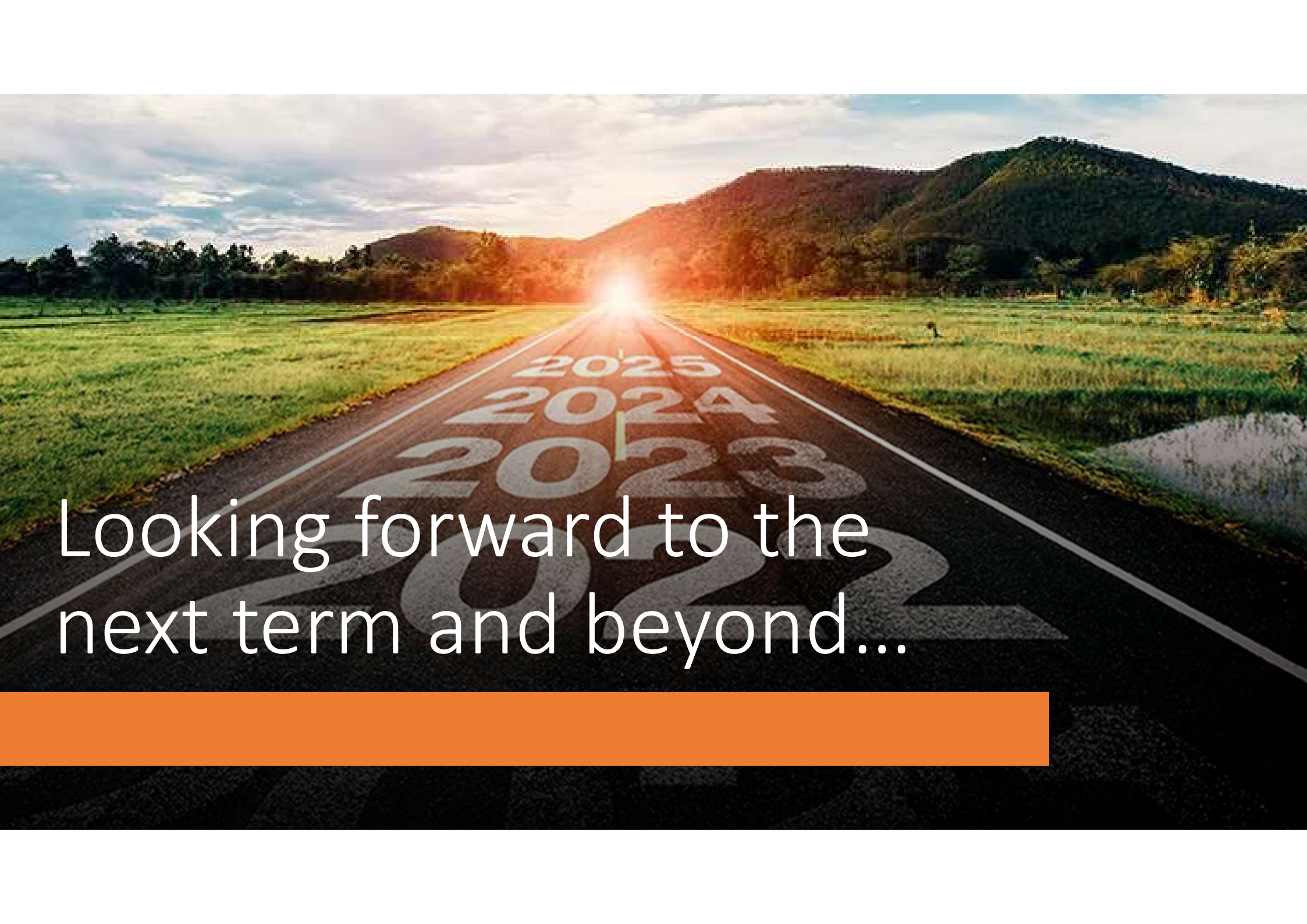
Enter the code

47 80 47 0



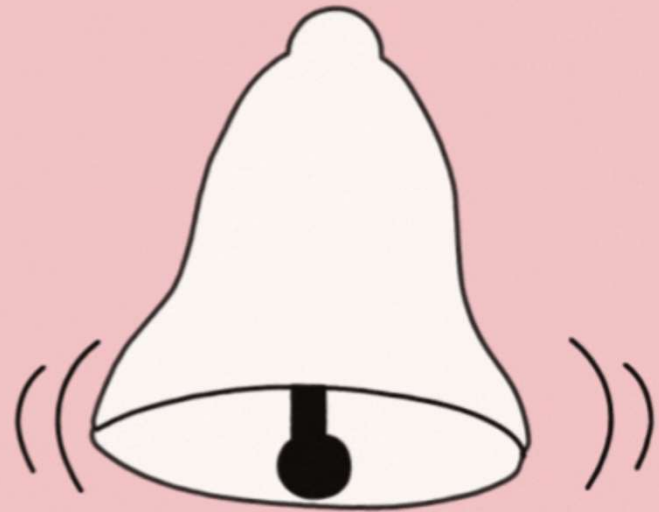
Or use QR code





Looking forward to the
next term and beyond...

Key dates to
remember!



REMINDER

Key Dates

Provisional marks released:



Assignment 1 (Presentation) – Friday 23rd June 2023

Assignment 2 (Report) – 10th July 2023

These can be subject to change as they need to be verified by both internal and external examiners

End of this term – Friday 14th July 2023



Placement meeting



Thursday 22nd June at 2pm

This is a mandatory meeting that will be hosted by Lola and Jessica to give you some key information regarding your placement next term.

Please keep an eye on your student account for the Teams invite

Next Term

Start Date –
Monday 25th
September
2023



Finally – Service isn't the same as hospitality





Thank you!

As ever, any questions please email me

c.joyner@uwtsd.ac.uk