



Operating Hotel Facilities

BMIH4006

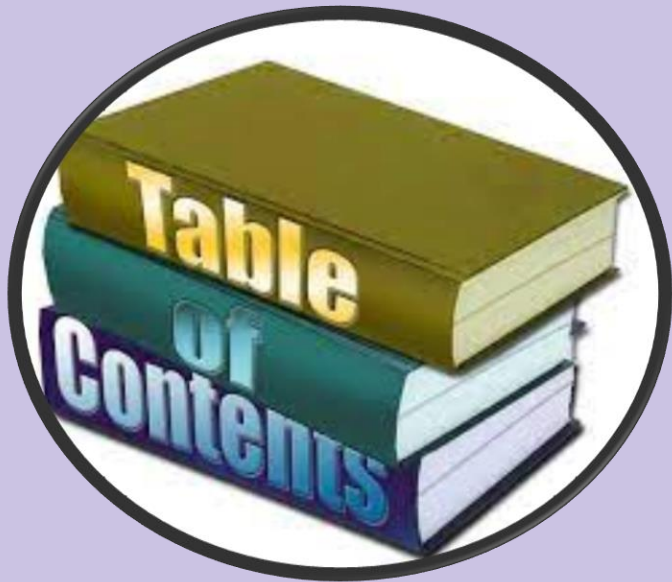


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Introduction

- ✓ Preliminary room assessment
- ✓ Identify required maintenance
- ✓ Sanitise and dust surfaces
- ✓ Prioritise high-touch areas
- ✓ Sanitise and wash the lavatory
- ✓ Hygiene carpets
- ✓ Sweep floors
- ✓ Clean under furniture
- ✓ Eliminate waste
- ✓ Change bed linens
- ✓ Beds should be neat
- ✓ Examine linens for signs of deterioration.
- ✓ Stock the room's amenities
- ✓ Organise towels and supplies
- ✓ Final room inspection
- ✓ Secure the room following cleansing



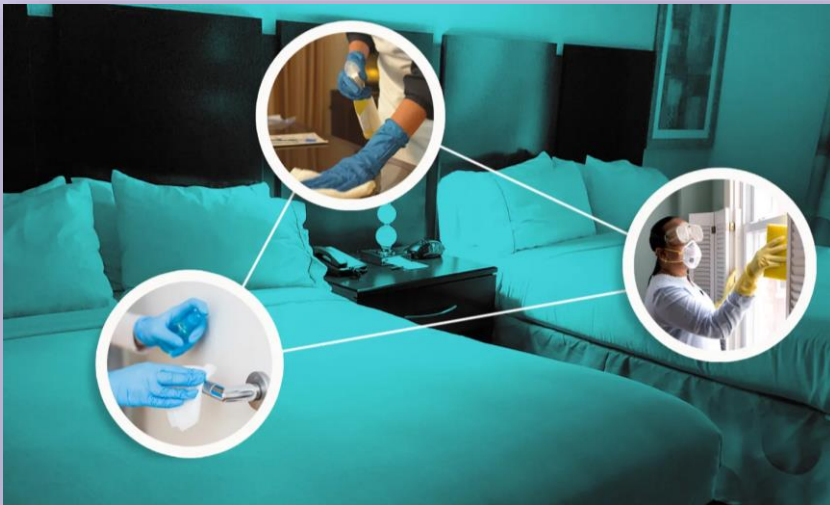
abilitynet.org.uk. (n.d.). Checklist

Room inspection and Surface cleaning

- Firstly, conduct a preliminary room inspection.
- Examine for flaws or maintenance requirements.
- Critical to improving operations (Jones, 2010).
- Determine possible dangers or cleansing requirements.
- Plan for an effective cleansing procedure that maximises use of time and resources.



www.ajc.com. (n.d.). *GDPR Support*.



www.usatoday.com. (n.d.). *USA TODAY*.

- Sanitising and dusting every surface.
- A special focus on areas with significant touch.
- Safety and health promotion (Leiter and Bakker, 2010).
- Consistent revisions of cleansing protocols in accordance with health standards.

Bathroom cleaning



Gleed, M. (2019). *Is Deep Cleaning Really Necessary?*

- Complete sanitation of all bathroom surfaces.
- Restocking supplies.
- Safety recommendations for guests (Fallon and Rutherford, 2010).
- Vigilantly attending to details in locations that are difficult to access.
- Routine plumbing inspection for defects or leakage.
- Suppressing odours and preserving a clean environment.

Floor and carpet care

- Performing mopping and vacuuming of floors.
- Complete coverage, including beneath furniture.
- Consistent cleansing is crucial (Casado, 2012).
- Utilising equipment suitable for various flooring varieties.
- Spills and discoloration require immediate attention.
- Setting a recurring deep-cleaning routine for every carpeted location (Jayanti, 2023).



www.hoteliga.com. (n.d.).
6 Tips to Sparkling Clean Floors in Hotels



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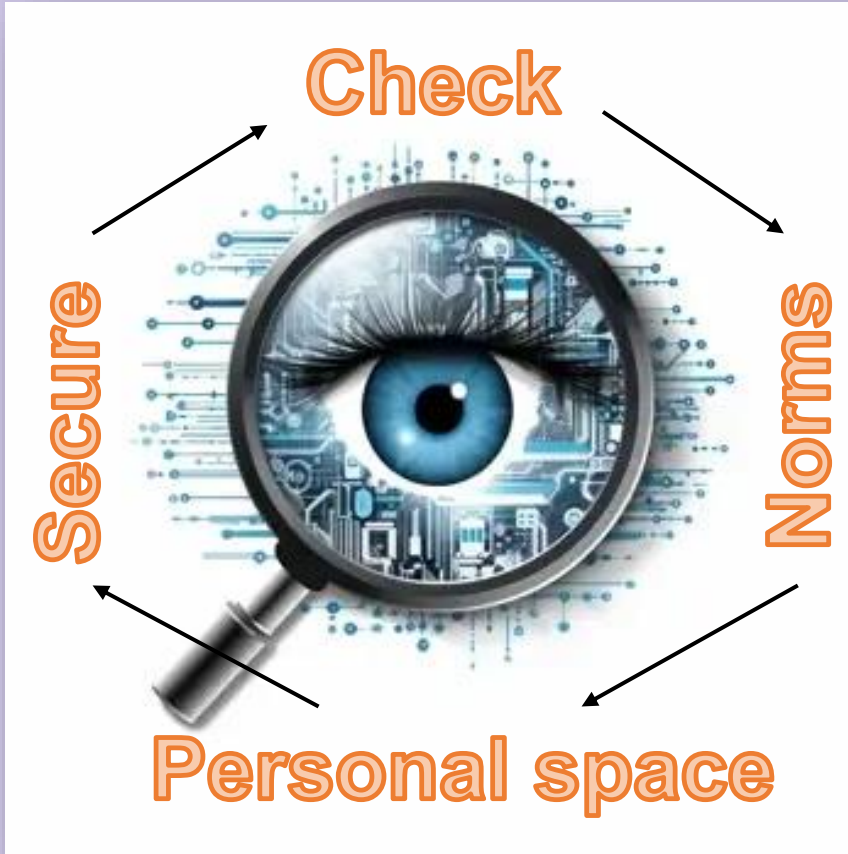
Bed linen and room facilities



www.hotels4humanity.com. (n.d.). *Hotel Linen: 3 Rethinking Linen Change Policies in Hotels*

- Replacing linens and standardising bed making.
- Replenishing amenities and toiletries.
- Improving the experience for visitors (Mullins and Dossor, 2013).
- Change linens on a regular basis (Raghubalan and Raghubalan, 2016).
- Conformity to Ibis brand guidelines (Vallen and Vallen, 2012).

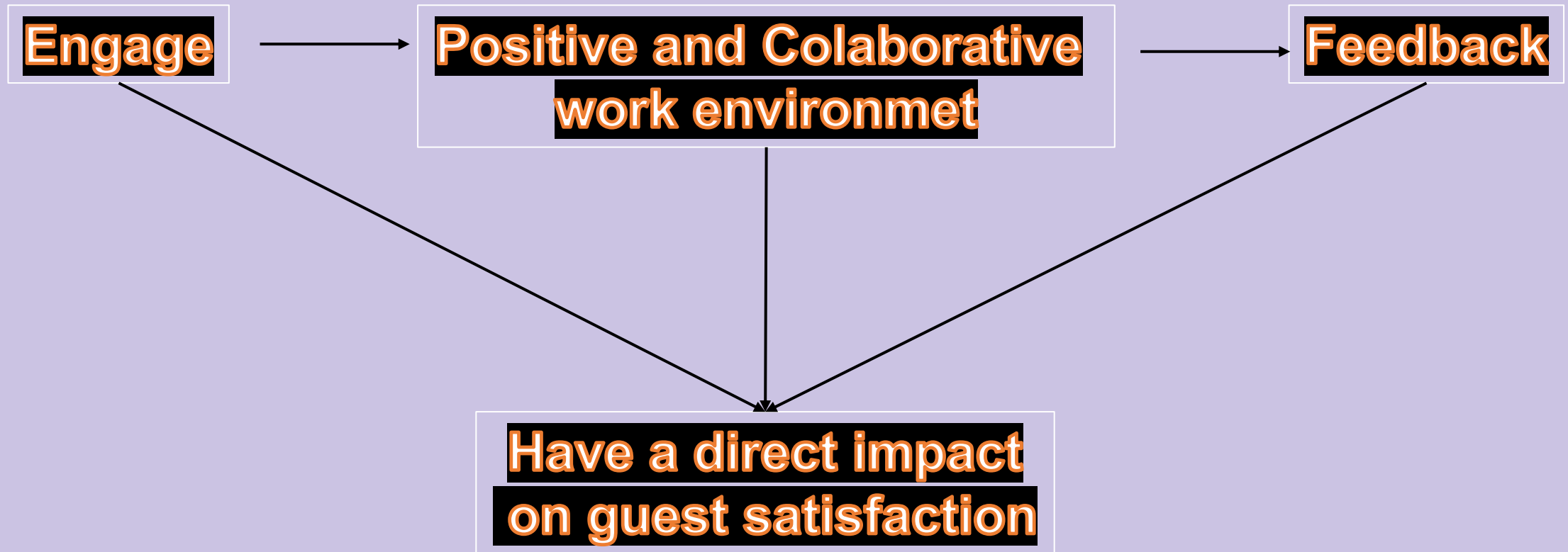
Room checking and security



- Detailed final room inspection.
- Ensuring the safety of visitors' belongings.
- Maintaining norms of hospitality (Wood, 2013)
- Make sure nothing is missed.
- Protecting guests' personal space and belongings while cleaning (Bridger, 2018)



Conclusion





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