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Effective Team
Working &
Communication
(BMSW4002_LON)
Lecturer: Ejiro
Esohwode



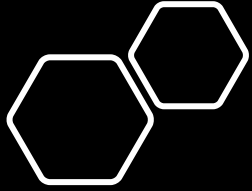
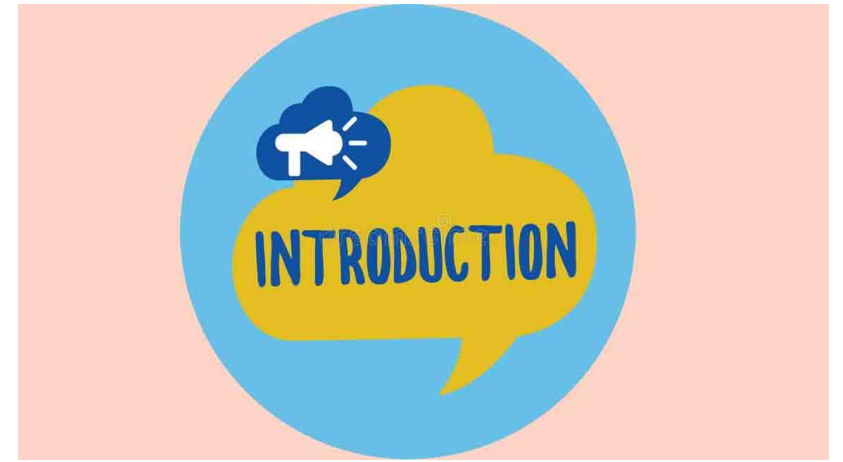


Table of Contents -

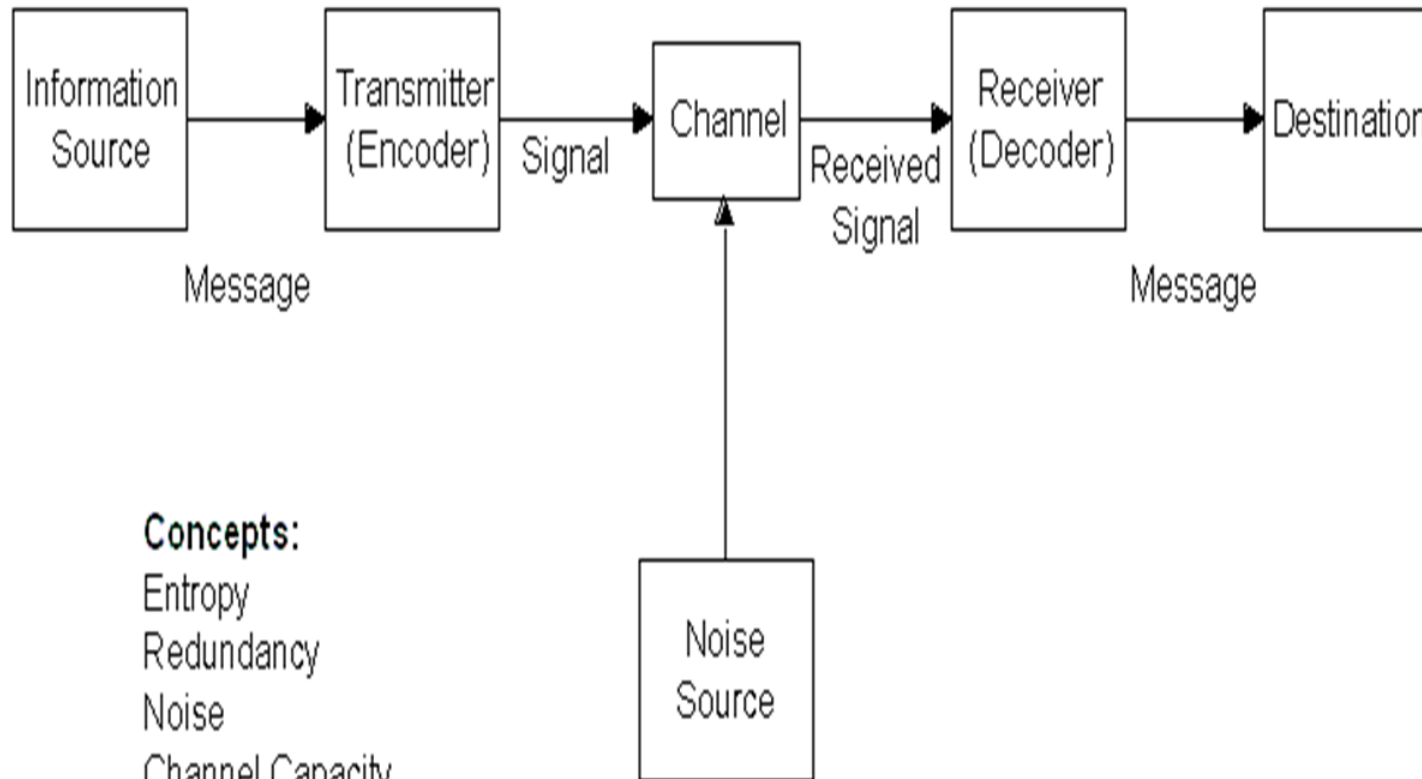
- Slide 3 - Introduction
- Slide 4 - Benefits of the team working
- Slide 5 - Stages of team development
- Slide 6 - Leadership Roles (Hersey & Blanchard)
- Slide 7 – Managing Conflicts
- Slide 8 - Successful team development
- Slide 9 - Conclusion
- Slide 10 – Reference List

Introduction

- . This presentation will discuss some best and most effective ways to build and manage a team, it will also talk about the importance of supportive communication in teams with some suitable theories, models and examples as well.

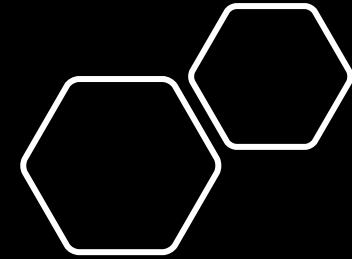


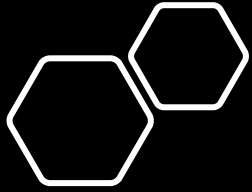
The Shannon-Weaver Mathematical Model, 1949



Concepts:

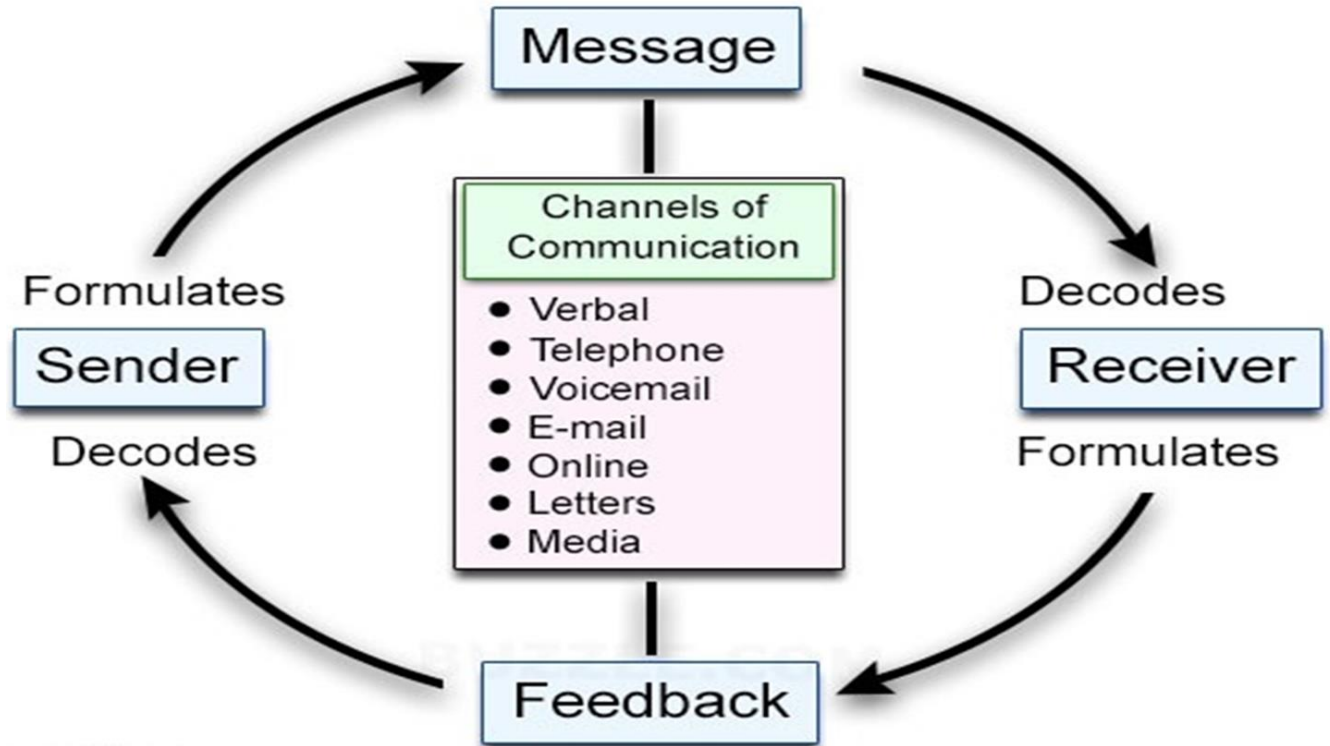
Entropy
Redundancy
Noise
Channel Capacity



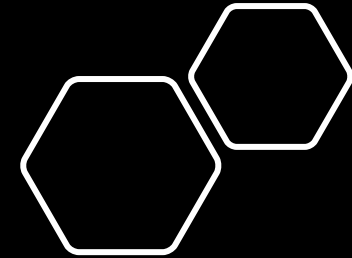
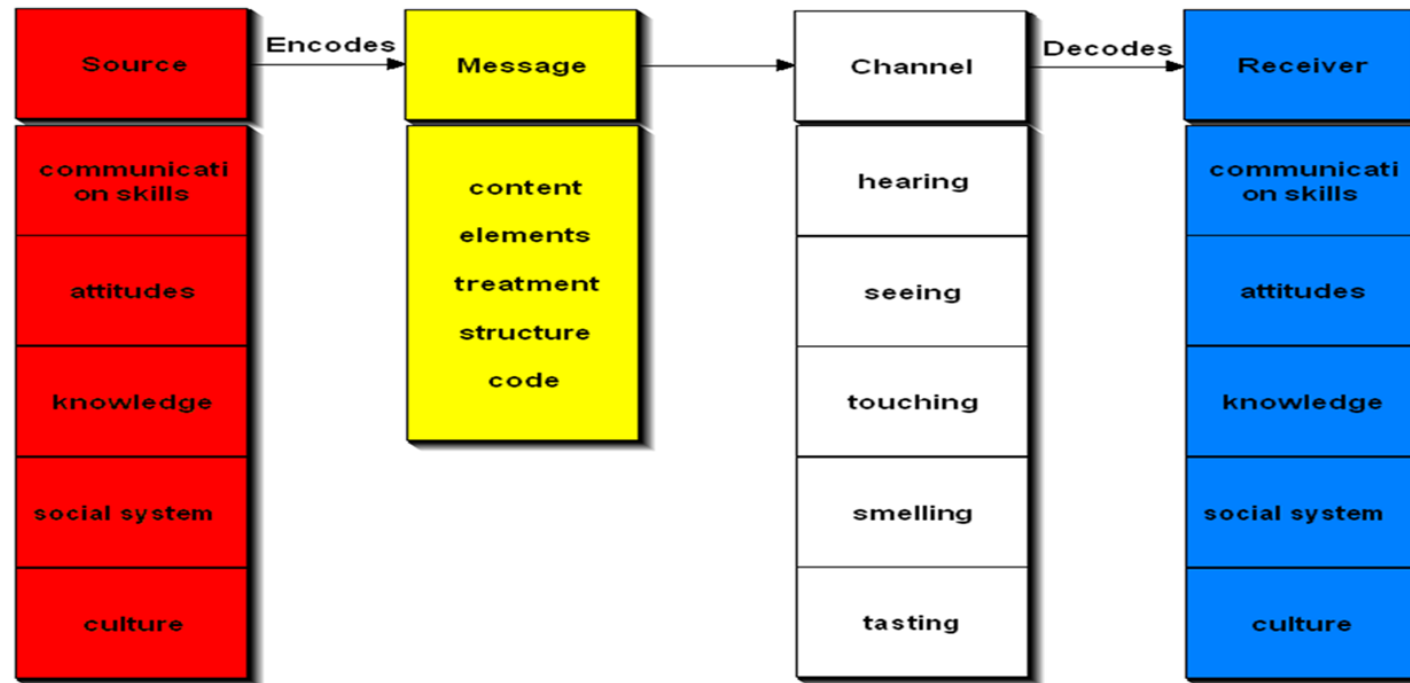


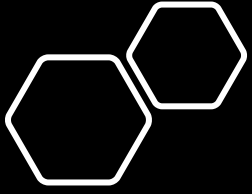
Models of communication

Schramm's (1954)



Berlo's Model of Communication

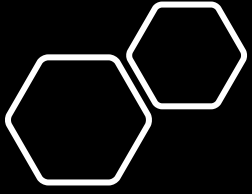




Benefits of the team working –

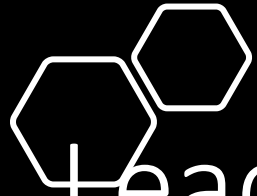
- Improvement in productivity and creativity
- Fast learning
- Good work quality
- Motivation
- Improvement in overall organizational Performance





Stages of team development –



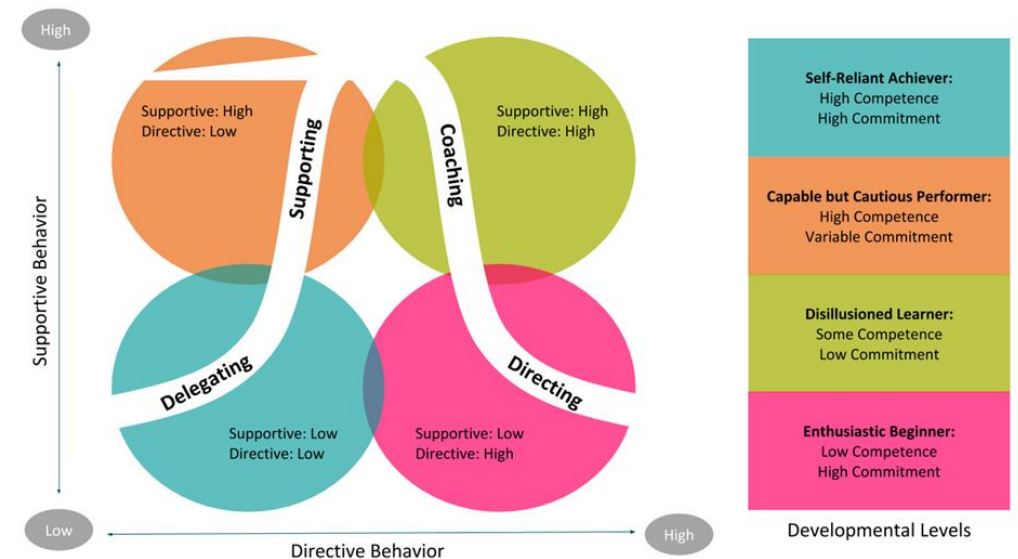


Leadership Roles (Hersey & Blanchard) –

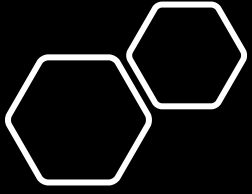
Many leaders and business organisations use the situational leadership style or **Hersey & Blanchard model** because they are very easy to use and simple to implement.

- Delegating
- Supporting
- Coaching
- Directing

Hersey-Blanchard Situational Leadership Theories



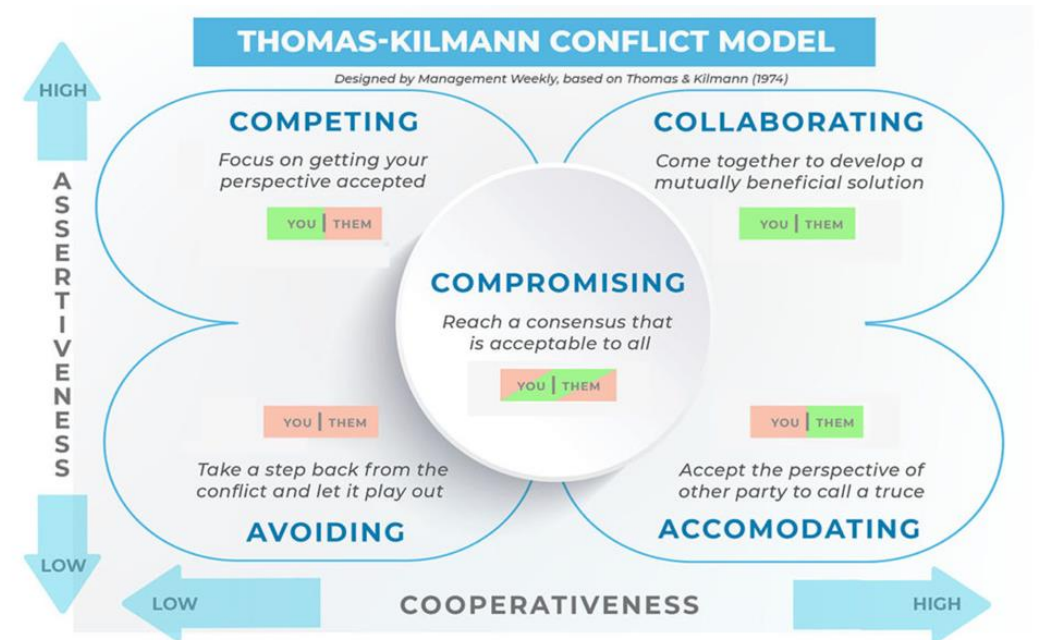
*This graphic combines elements of the Hersey-Blanchard Situational Leadership Theory & Blanchard's revised Situational Leadership Theory II



Managing conflict –

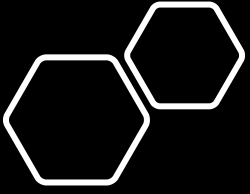
Thomas and Kilmann's model contains only 5 simple but effective styles and those are known as

- Competing
- Collaborating
- Compromising
- Avoiding
- Accomodating



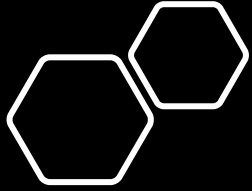


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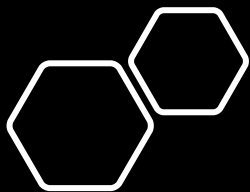
- From the above discussion, it is clear that the team system is one of the best ways to improve the work quality in the business . Due to this many business use team systems. A team system provides benefits to the business , for example, it boosts employee morale, helps employees to learn fast and improves overall performance.

In conclusion, ...



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THANK YOU

