

there are some main questions that would be asked during this process that include. Who is the user? What tasks will be analysed? What is the correct action sequence? how are the tasks described? how is the interface designed? is the effect of the current action the same as the intended goal? Is the action clearly visible? will the user recognise the action? will the user understand any feedback given?

These ~~questions~~ questions allow for the developers of the system to be allowed to get an idea of what is required to be included to make the application as easy to use as possible to the majority of ~~the~~ potential users. ✓ 11/20